

## Art Prints Direct UK Terms and Conditions

### 1. General

By using this website ("the Site"), you are agreeing to comply with and be bound by the following Terms and Conditions of use:

- That you agree to be bound by the Terms of Use;
- That you agree that any order you place with Art Prints Direct UK is subject to the Standard Terms and Conditions of Sale;
- That you have read the Standard Terms and Conditions of Sale;
- That you are aged eighteen years or over.

If you disagree with any part of these Terms and Conditions, please do not use our website.

### 2. Definitions

In these Terms and Conditions the following definitions apply:

"the Company" means Art Prints Direct UK.

"the Seller" means the person referred to as the Seller in the site and on the Order.

"You" and "Your" means the person, firm or company by whom the Goods are placed.

"the Goods" means the artwork displayed on the Site and described in the Order.

"the Order" means the on-screen order for the Goods made by You to which these Terms and Conditions apply.

"the Contract" means the contract created when the Company's on-screen acknowledgement of the Order is sent.

"the Site" means the Company's website for the sale of artwork.

"in Writing" means by electronic mail transmission.

"Sent" means the point in time at which the "sent" icon is activated by the computer operative.

"Working Days" means Monday to Friday inclusive.

"the Artist" means the artist who has created the Goods whose name appears on the Site.

### 3. Terms of Use

In accessing and exploring the Site you hereby agree with the Company that the following Terms of Use are applicable to you as the user:

- You will observe and comply with all the proprietary notices and copyright information exhibited in the Site.
- You will accept absolute responsibility for the protection of your computer system (which includes but is not limited to the computer hardware, software, stored data and the computer systems of third parties connected or having access to your computer system) whilst you are accessing, using and downloading from the Site.
- You will accept absolute responsibility for the programmes and data downloaded or received from the Site ensuring that it is free from destructive or corrupting elements such as, but not limited to, viruses, worms and Trojans.
- The Company does not accept any responsibility whatsoever for any unauthorised third party access to and use of any data transmitted electronically to the Company by you.
- The Company does not accept any responsibility whatsoever in respect of the effect of any Website which can be accessed through or via a hyper-link or otherwise to and from the Site.
- The Company makes all reasonable efforts to ensure the accuracy of the information contained in the Site, however certain inaccuracies or mistakes may arise and you will have no claim against the Company in respect of these or their effect. The Company will correct any inaccurate information as soon as this is brought to its attention. Please direct any corrections or observations by using our Contact Us page.
- The Company reserves the right to decline to accept any order from any person, business or company in any jurisdiction.
- The Company shall not accept any order from any person, business or company when to do so would cause the Company to commit a criminal offence or a civil wrong, in the country where that person, business or company is resident or carries on business.

#### **4. Standard Terms and Conditions of Sale**

##### **4.1 Copyright**

All images displayed on this website are protected by Copyright and are owned by Art Prints Direct UK. No reproduction or copying will be allowed on other websites, books or articles without prior agreement.

##### **4.2 Damaged Goods**

Goods should be returned to us if you receive them in a damaged condition. Should your goods become damaged in the post we ask that you state this on the form which you are asked to sign in order to receive the package. If the package has obviously been crushed please do not accept the parcel. Damaged goods must be returned in the original packaging within 1 week of receipt. Goods which are subsequently damaged after receipt will not be replaced.

##### **4.3 Cancellation of an Order**

Once you have ordered items via the Internet, you will enter into a purchase contract with Art Prints Direct UK. Under the United Kingdom's Distance Selling Regulations, you have the right to return the item you have purchased within 3 working days of delivery. Once the purchased item has been returned to us in the original condition we will refund the cost of the item (excluding delivery and packing costs charged by us at the time). We recommend for your own protection using a recorded delivery service. You should be aware that once we begin the delivery process, you will not be able to cancel any contract you have with us for services carried out by us (for example, postage and packing and credit / debit card charges of 5%).

When returning the item please give the reason for the return and please package the item securely. All our prints are sold unframed, make sure you do not roll prints too tight as this will badly mark the print and we will not accept the return. Please make sure we receive the item within 10 working days from the date of receipt.